

# Privacy Policy

## 1. Introduction

Welcome to the Silver Lining Readings by Severine (“we,” “our,” “us”). We are committed to protecting your privacy and ensuring your personal information is handled securely. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [silverliningreadings.com](https://silverliningreadings.com), use our online mediumship services, or interact with us in other ways. By using our Website or its content, you consent to this Privacy Policy, whether or not you have read it.

## 2. Information We may Collect

### a. Personal Information

- \* Contact Information: Name, email address, phone number, and mailing address.
- \* Payment Information: Credit card details or other payment method information processed through a payment gateway.

### b. Non-Personal Information

- \* Usage Data: Information about how you use our website and services, such as IP address, browser type, operating system, and browsing behavior.
- \* Cookies: Data collected through cookies and similar technologies to enhance user experience.

## 3. How We Use Your Information

We use your information to:

- \* Provide Services: Conduct and manage your mediumship sessions.
- \* Communicate: Send appointment confirmations, session reminders, and respond to inquiries.
- \* Process Payments: Handle transactions and billing for our services.
- \* Improve Services: Analyze usage data to improve our website and services.
- \* Marketing: With your consent, send promotional materials and updates about our services.

## **4. How We May Share Your Information**

We do not sell, trade, or otherwise transfer your personal information to outside parties except as follows:

- \* Service Providers: To third-party service providers who assist us in operating our website, processing payments, or conducting business.
- \* Legal Requirements: To comply with legal obligations or respond to lawful requests and legal processes.

## **5. Data Security**

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, please be aware that no security measures are completely foolproof.

## **6. Your Rights**

You have the following rights regarding your personal information:

- \* Access: Request access to the personal information we hold about you.
- \* Correction: Request correction of inaccurate or incomplete information.
- \* Deletion: Request deletion of your personal information, subject to certain conditions.
- \* Opt-Out: Opt-out of receiving marketing communications at any time.

To exercise these rights, please contact us at [severine@silverliningreadings.com](mailto:severine@silverliningreadings.com).

## **7. Cookies and Tracking Technologies**

We may use cookies and similar technologies to enhance your experience on our website. You can manage your cookie preferences through your browser settings. However, disabling cookies may affect the functionality of our website.

## **8. Children's Privacy**

Our services are not intended for individuals under the age of 18, and we do not knowingly collect information from children. If you believe we have collected information from a child, please contact us to have it removed.

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy periodically.

## **10. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

[severine@silverliningreadings.com](mailto:severine@silverliningreadings.com)