

Booking Policy

1.Booking window

Earliest Booking: Clients can book a session up to 60 days in advance.

Latest Booking: Clients must book their session at least 24 hours before the start time.

2. Cancellations:

Clients can cancel their own bookings online.

Cancellations must be made at least 48 hours before the scheduled start time.

Canceled readings are not refunded but can be rescheduled once.

3. Rescheduling:

Clients can reschedule their own bookings online.

Rescheduling must be done at least 48 hours before the original start time.

Rescheduling requests made within 48 hours of the session may not be accommodated.

4. Waitlist for Fully Booked Classes:

Clients can join a waitlist for fully booked classes.

To join the waitlist, clients must use the Wix Members app. Booking through the website will prompt clients to download the app.

If an open spot becomes available, it will be held for 6 hours.

5. Group Bookings:

For classes and courses, a maximum of 1 participant is allowed per booking.

6. Additional Information:

Ensure you are aware of our cancellation and rescheduling policies before booking.

7. Payment Terms: Payment is required at booking and can be done online through various supports such as Paypal, credit card, debit card... Booking will not be confirmed until payment information is processed.